

Parent Helper Information

Thank you for choosing to spend the day with your child's group at WILD LIFE Sydney Zoo. Your role is very important to the success of your school visit. Here are some reminders of your role and responsibilities.

As a parent helper you agree to:

- Stay with the students that are assigned to you at all times. You should have a maximum of 10 students to take care of.
- Move around the attraction in your group spending about 5 – 10 mins at each area. Try not to merge with other groups as this may cause congestion and overcrowding in areas.
- Be sure you understand the itinerary of the day. You should know where to start, where you are meeting for lunch, where the toilets are and time of departure.
- You should have a name badge that is visible at all times for both students and attraction staff.
- Help the students get the most from their visit by asking them questions like “What can you tell me about this person?” or “What do you think their life was/is like?”
- Show by example how to behave and interact with the animals inside the attraction.
- Make sure your students are behaving appropriately, we politely request that students do not run, yell or climb on exhibits and do not bang on the glass or otherwise frighten our resident animals.
- Please make sure students do not use exhibits to write on or complete their worksheets.
- Please accompany students inside the retail store, ensuring they handle the goods carefully if touching them.
- Lunch is to be eaten outside of the attraction.

**Most importantly we hope you and your group have a wonderful visit to
WILD LIFE Sydney Zoo!**